



Dear Valued Customers,

Due to the recent developments with COVID-19, we would like our customers to know that our company is extremely aware of and focused on our customers' and employees' safety.

At BOS we have several measures in place for everyone's wellbeing, including the following:

- We are following the CDC's cleaning and disinfection recommendations throughout our office, warehouse, and delivery/transportation vehicles.
- We will provide pick-up and delivery, no walk-in customers at this time. For assistance please call the office at (276)629-5341 and we will have items pulled and ready for pick up at our warehouse entrance (to the left of the main entrance).
- We are implementing an expanded delivery service and are providing home delivery to customers currently working from home, free of charge.

Currently, we are confident that the precautions we are taking allow us to safely operate and remain open for business. We will continue to monitor the situation and communicate openly about what we are doing and what we will do to keep our customers and employees as healthy as possible.

Thank you for your continued support of BOS!